

September 10-13, 2018
Gaylord Opryland Resort
Nashville, TN

ONE Awards

The ONE Awards are back after their C3 2017 debut! These awards are designed to recognize and celebrate organizations who are leveraging Calabrio to drive the future of workforce optimization, and customer and employee experience.



THE OPTIMIZER

With your eyes on the prize, you choose to optimize! Your organization makes the most of your Calabrio solutions to create unparalleled efficiencies in your contact center—across the board.



THE CONVERTER

Your business knows a good product when you see one. Once upon a time, you used other software, but you realized Calabrio is key to your contact center's happily ever after.



THE GLOBETROTTER

Can't stop. Won't stop. Your company's successful Calabrio ONE deployment spans countries and cultures, yet interactions are more streamlined than ever.



THE ENGAGER

Your contact center has joined forces with Calabrio to better engage your customers by being there for them—how and when they need it. Now, you know they will stay loyal to infinity and beyond.



THE TRAILBLAZER

To boldly go... Your organization has paved the way by taking your contact center to the cloud—and you're reaping the benefits. Big time.



THE ANALYZER

No stone left unturned. Your organization is capturing customer insights and driving them out to the business to make improvements across the board. And the C-suite goes wild!



THE LEADER

You're a preferred employer. You've built an organization where people want to work. Your company's agents and employees are engaged, and in turn, they're providing a superior customer experience.



THE CHAMPION*

You are the Champion, my friend... you'll keep on advocating 'til the end! You are one of Calabrio's most valuable assets and continue to prove it by going above and beyond.

* Calabrio will select an individual winner from the Champions Network

HOW TO ENTER

Follow our submission process on calabriocustomerconnect.com to enter your organization for an award. Applicants are able to submit their business for more than one award. Metrics must be included within the written submission to quantify your successes. Please only submit applications for your organization as awards for individual employees are not being considered. Materials must be submitted by August 10, 2018.

Winners will be announced at Calabrio Customer Connect 2018, September 10-13, in Nashville, TN.